



Water Saver

Water Conservation Assistance Program

Sign-up today



Claim your FREE water-saving fixtures and services!

As a customer of Big Lagoon CSD, you qualify for:

Limited free fixtures are available, so sign-up today

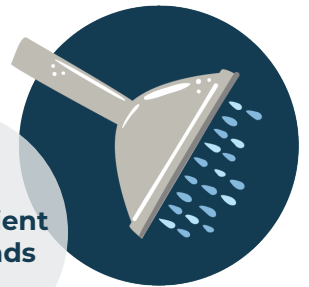
The State of California is giving away free water-saving fixtures and free leak repair services to owners of homes and community buildings in your area. This is part of a broader effort to conserve more of your precious local water supply. All fixtures and services are paid for by the State and will be provided and installed at no cost to you.

People in other communities have already begun to benefit from this program and it's now being extended to yours.

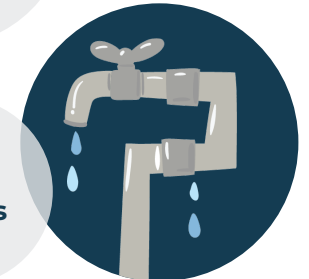
Water-Efficient Toilets



Water-Efficient Showerheads



Leak Repairs



Water Supplier Contact

To get in touch with your supplier, please contact:

Big Lagoon CSD — Dana Hope

✉ staff1@biglagooncsd.org

GHD Contact

For questions or more information, or to sign-up please contact a program representative:

☎ (916) 256 2694

✉ DWRWaterConservation@ghd.com

🌐 www.watersaverprogram.com





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Frequently asked questions

What happens when I sign up?

After filling out an online survey to identify the type and number of fixtures you would like to receive, you will be directed to a webpage to schedule the service online. Installations will occur during weekdays between 8am and 4pm. After choosing your preferred date and time, you will receive a confirmation email. If you do not receive this email, call the Program hotline below. The contractor will be sent to perform the work during the time you selected, and someone will need to be home to receive the services.

What fixtures and services are provided?

The State hires professional contractors and plumbers to provide and install new water-efficient toilets, sink aerators, and showerheads, in homes and community buildings. They will also inspect known leaks and repair them if possible. All fixtures and installation services are paid for by the State and are provided at no cost to owners.

Why should I participate?

Repairing leaks and using water-efficient fixtures helps you save water. Depending on how your water supplier charges you for services, this can lead to lower water bills. You're also helping to preserve a precious water supply for yourself and your community for future use.

What if I rent my home or community building?

Owner permission is required for participation. Please give this flyer or the information on it to the building's owner.

Who pays for the fixtures and services?

The costs of new fixtures and installation, as well as removal and disposal of old fixtures, are paid for by the State. You will not pay anything. The Budget Act of 2021, as amended by Assembly Bill 180 (Ting, 2021), provides funding to the State of California's Department of Water Resources to administer the program. See Section 25, Item 3860-101-3398 Conservation for Small Suppliers.

What if I have more questions?

Get in touch with GHD Inc, a program representative the State has contracted to manage this program.

What kind of toilets and showerheads are provided?

Toilets are elongated, white, and the ADA-compliant height of 17 inches tall, with a maximum of 1.28 gallons per flush. Showerheads are polished chrome, multi-spray pattern, 5-inch diameter head, with a 1/2-inch NPT (National Pipe Taper) fixed mount. If you currently have a corded showerhead, this will be replaced as well.

How well do the toilets and showerheads work?

Owners in other communities who received new toilets and showerheads similar to those you will receive say they work well, even though they use less water. One resident even said "I thought the new ones would exhibit a lot less water pressure, etc. I didn't notice any change which I liked."

What leak repair services are provided?

A technician will ask you about leaks at your home, inspect them, and repair the leak if feasible. Most common leaks, faucets, spigots, and sprinkler heads, can usually be repaired. If a repair is possible, the technician will explain the repair to be done and obtain owner approval before doing it. If time does not allow the leak to be repaired right then, the contractor will work with you to schedule a follow-up time to make the repairs.

How do I learn more about the program and state-wide conservation efforts?

The program is helping small water suppliers and their customers be more prepared for future drought, water shortage events, or dry years. This program helps small water suppliers meet the legislation requirements of Senate Bill 522. To find out more go to: <https://water.ca.gov/Programs/Water-Use-And-Efficiency/SB-552>

How do I sign up?

Go to www.watersaverprogram.com, use the QR code above or get in touch.

Get in
touch

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